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BRIGHTER STARTS HERE

JOIN OUR IT TEAM AND HELP CREATE
A LOW CARBON, SUSTAINABLE FUTURE.

APPLY NOW



At ESB the Digital Factory are at the forefront of our Digital Delivery strategic initiative. These teams lead delivery of digital products and services, as well as integrate the required digital and business capabilities to work seamlessly to facilitate and empower digital self-sufficiency. While IT's Project Management Office (PMO) provides a range of project management services to the IT function in ESB as well as to the ESB Business Units to ensure the successful delivery of Products and Projects.

Agile Business Analyst

As an Agile Business Analyst, you will be responsible for supporting both our Business and Project Teams in defining their business needs, documenting business processes and managing business requirements.

Responsibilities will include:

- Analysing and defining business requirements through stakeholder engagement, workshops and reviewing existing processes.
- Reimagining business processes.
- Identifying areas for improvement by process change or system implementation.
- Supporting the Product owner to document user stories and prioritise same.
- Identifying opportunities for process automation.
- Supporting project delivery, including working with the test team, to define the acceptance criteria for user stories.
- Understanding the customer experience.
- Continuous stakeholder management.

Knowledge, Skills and Experience

Essential

- At least 5 years' relevant Business Analysis related experience, including minimum 2 years Agile experience.
- A passion for digital and technology, with the drive and determination to continually learn new things and develop.
- Applicants should have excellent stakeholder management and communication skills combined with strong analytical skills.
- Strong documentation/writing skills.
- Experience in structured project management techniques combined with a knowledge of information systems and technology and the application of these to process improvement projects.
- Experience of Agile delivery projects using Agile tools and methods, working as a team-player in a collaborative, multi-disciplinary environment.

- Experience of developing documentation associated with this role (e.g. business process modelling; 'swim-lanes'; functional flow charts; functional and non-requirements; user stories).

Desirable

- Experience using Azure DevOPs, or similar.
- Knowledge of UX.
- Experience in Test methodologies and approaches.

Above all, applicants must be innovative in their approach and be able to demonstrate their ability to actively contribute to a team that delivers results.

Qualifications

Essential

- Third level qualification in an IT/Business discipline or equivalent work experience.

Desirable

- Relevant industry standard certification (Requirements Engineering, Process Engineering).
- Knowledge of Visio, SharePoint.

Reporting to

- The successful candidate will report to the Team Lead, BA & Test Services, PMO, IT Delivery.

Location

Base Location: Fitzwilliam 27, ESB's new Head Office, Dublin (Smart/Remote Working suitable)

ESB is committed to offering flexibility in ways of working and we call that **Smart Working** – combining digital tools with a culture of trust and empowerment to enable flexible and remote ways of working.

The successful candidate may combine remote / smart working within the jurisdiction (Republic of Ireland), with attendance at base for in-person collaboration, the frequency of which is agreed with the manager and subject to ongoing review.

Further Information

Further information on all our current Digital/Technology/IT related roles, including full job descriptions and information on our Smart Working as well as our new state of the art Head Office Fitzwilliam 27, visit www.esb.ie/careers

In return, we offer excellent career enhancing opportunities where our people can thrive in a fast paced, agile environment by giving them the tools, flexibility and autonomy to deliver on our purpose: leading the transition to a secure, affordable, low-carbon energy future for our customers and communities.

We pride ourselves in the mentoring, training and development offered to staff, as well as our competitive and attractive rewards and benefits package.

We are also offering a once-in-a-generation opportunity to empower our people to work smarter, enjoy the benefits of an inclusive, flexible working culture and significantly reduce carbon emissions through remote and hybrid working.

Closing Date

Closing date for applications is Monday 18th October 2021.

If you have any queries in relation to this job, please contact recruitment@esb.ie

Apply Now

To apply for the **Agile Business Analyst** and other Digital Delivery roles, click on the link below:

<https://career2.successfactors.eu/sfcareer/jobreqcareer?jobId=7322&company=electric02>