

## **CODE OF CONDUCT FOR VISITS TO ESB'S ARDNACRUSHA HYDRO STATION**

ESB Ardnacrusha generation station is a site of great historical significance. Following this Code of Conduct will help keep everyone safe and enhance everyone's visit to our station.

The ESB Ardnacrusha Tour Experience aims to deliver a first-class experience to all visitors. As a working power station, the health, safety and welfare of all those working and visiting Ardnacrusha is our top priority. To help make each person's visit enjoyable, safe and informative, we ask that visitors adhere to this Code of Conduct.

We ask that visitors please:

- Take responsibility for your actions and do nothing to endanger yourselves or others.
- Be aware that adults visiting are responsible for behaviour of the children in their care at all times.
- Always follow the instructions, guidance and advice of tour guides.
- Comply with health and safety signage.
- Stay with your group at all times.
- Wear all personal protective equipment provided.
- Show respect and courtesy towards others, including the general public, hydro station staff and tour guides.
- Leave no trace- use the bins provided and be mindful of the environment.
- Be aware of moving vehicles on-site.
- For your safety, we ask that you please use handrails provided when ascending or descending the stairs.

Ardnacrusha reserves the right to withdraw any person from a tour that does not meet the expectations outlined above.

Ardnacrusha is a very special place. We want everyone to get the most out of their visit and leave with a greater appreciation and more knowledge of this unique site. Your cooperation with this Code of Conduct will help ensure a memorable and enjoyable experience for all.