



Energy for  
generations

## ESB ecars Community Newsletter

Dear EV Driver,

Following our previous correspondence regarding a change to the minimum account balance required to start a charge, a number of drivers experienced difficulties charging due to the minimum balance increasing from €/ $\pounds$ 5 to €/ $\pounds$ 20. In response to customer feedback, this will revert to €/ $\pounds$ 5.

This change will come into effect immediately. We apologise for any inconvenience this may have caused.

To reflect this, the pricing terms are available at <https://esb.ie/what-we-do/ecars/price-plans>.

Your feedback is important to us and we'll continue to listen to customers to implement improvements to how you use the ESB public charging network. If you have further queries, please don't hesitate to get in touch with us at [ecars@esb.ie](mailto:ecars@esb.ie) or phone us on 00353 1 258 3799 (Republic of Ireland) or 0044 345 601 8303 (Northern Ireland).

 Like (11)

---

[Contact us](#) | [More about ESB ecars](#)

You can [Unsubscribe here](#).

