



Energy for generations

ESB ecars Community Newsletter

1st October 2019

System Upgrade

Dear EV Drivers,

To enable us to provide you with some enhanced functionality and a new app, we will be performing a system upgrade this coming Wednesday morning, October 2nd, between 05:30am and 07:00am. During this period, some of our standard 22kW AC chargers will be unavailable. The charge point map on the ESB ecars website (www.esb.ie/ecars) and the ESB 'ecar connect' app will not be updated. Our call-centre will be unable to perform remote start and remote unlock functions for the duration of the upgrade.

All fast charge points, with the exception of the ABB units listed below, will continue to be available for use:

- O'Reilly's Garage, Ballinalack, Co. Westmeath
- Esso Service Station, Sligo Road, Carrick-on-Shannon, Co. Roscommon
- Daly's Topaz Service Station, Letterkenny Road, Lifford Donegal, Co. Donegal

We apologise for any inconvenience caused.

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