



Energy for generations

ecar Community Newsletter

December 2017

Dear EV Community

Welcome to your ecars newsletter. Below you will find details on the latest updates to our charge point network and to our customer service supports. On our [website](#), you will find a number of useful resources such a link to the [charge point map](#), details on how to re-charge your electric vehicle, and information on registering for a charge point access card.



We also have a number of charge point user instruction videos on our [YouTube](#) channel which provide a step-by-step guide on how to re-charge your ecar. Stay up to date by liking us on [Facebook](#).

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Infrastructure Update

The fast chargers at Duffy's Supervalu, Ballaghaderreen, Roscommon and Applegreen Castlebellingham Services, M1 (Northbound), Castlebellingham, Louth have been replaced. We apologise for any inconvenience caused to users while these chargers were not in service. These new multi-standard fast chargers are equipped with CHAdeMO, CCS and AC43. Please see [link](#) to our YouTube video on how to use these chargers. This reinforces CCS coverage on the network in the North-West.

New CHAdeMO cables were installed at the fast chargers in Topaz, Finglas Road, Glasnevin, Dublin and Texaco Woodview Service Station, Mitchelstown Road, Cahir, Tipperary. Please handle the tethered cables at fast charge points with care, as stretching the cable can cause damage. The CCS connector at the Supervalu, Courthouse Road, Fermoy, Cork is now back in service.

ESB is reviewing the Commission for Regulation of Utilities (CRU) decision paper in relation to the future of the pilot electric vehicle charging infrastructure and will be communicating with the CRU as part of this process. In the

meantime we continue to operate and maintain the public charging infrastructure as normal.

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Government Incentives

There was good news for potential electric vehicle drivers as the Government announced that they will continue to support existing EV drivers along with adding new incentives for 2018.

Incentives include a 0% Benefit in Kind rate for fully electric company vehicles, toll reductions, grants for home chargers, fast charge point installations and a taxi grant scheme. These are all changes which ESB has been advocating for and we believe that they will have a significant impact in accelerating the adoption of EVs in Ireland.

To find out more, see [link](#) to government press release.

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New home charger scheme announced

ESB's free home charge point scheme has installed over 2,300 home chargers. The closing date for this incentive is tomorrow December 22nd for all qualifying 2017 registrations (T&Cs apply).

The Government has announced a new grant of up to €600 towards the installation of a home charger unit from 1st January 2018. The grant will be administered by the Sustainable Energy Authority of Ireland (SEAI). Details of the new grant scheme can be found at <https://www.seai.ie/grants/electric-vehicle-grants/electric-vehicle-home-charger-grant/>

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ESB ecars Christmas opening hours

Our 24/7 Call Centre is available during the Christmas period and it is best placed to help with queries. Please call the team on 01 258 3799/1890 372 387. Note that the ESB ecars Facebook page will not be monitored from 5pm on Friday 22nd December until Tuesday the 2nd January 2018. We would like to wish all EV drivers a Merry Christmas and a Happy New Year.

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