



Energy for
generations

ESB ecars Community Newsletter

Dear EV Driver,

We are writing to inform you of a change in how you charge on the ESB public EV charging network.

From Thursday 15th June, the minimum credit or debit card balance required to start a charge will increase from €/ \pounds 5 to €/ \pounds 20. This applies to our PAYG and membership price plans.

For customers with auto top up enabled, we recommend increasing your top up amount and top-up threshold to ensure uninterrupted charging when using either ecar connect or an ESB Charge Point access card at any of our chargers. For those who haven't yet activated auto top up, we suggest that you do so.

For drivers looking to use a one time payment option to charge, a minimum credit or debit card balance required to start a charge will increase to €/ \pounds 30.

If you have further queries, please don't hesitate to get in touch with us at ecars@esb.ie or phone us on 00353 1 258 3799 (Republic of Ireland) or 0044 345 601 8303 (Northern Ireland).

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