



Energy for generations

## ESB ecars Community Newsletter

### System maintenance Sunday 20th June

Dear customer,

Over the coming weekend June 19<sup>th</sup> / 20<sup>th</sup>, we will be performing some maintenance related activities on our systems. As a result, the charge point map on our website, your EV account online, and the ecar connect mobile app will be unavailable from 05:30am to 08:00am on Sunday morning. There may also be some short periods of unavailability throughout the day as the work is completed. During these times, the charge point network will continue to be accessible via the charge point access card. We recommend that you bring your access card with you if you intend to use the network during this time.

Following on from this work, we will be rolling out an updated version of the ecar connect mobile app. If you already use it, we kindly ask that you install the new version when prompted to do so.

We apologise for any inconvenience this may cause.

Should you require any assistance over the weekend, remember that our customer care team are available 24 x 7 on 01-2583799.

Best wishes,  
The ESB ecars team

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