



Energy for generations

ESB ecars Community Newsletter

July 2020

## ESB ecars July News: Our First High Power Chargers, Standard Charger Upgrades, New Fast Charger Sites, and more

Dear EV Drivers,

Welcome to the July newsletter. As an electric vehicle driver you are part of an exciting transition to a low carbon future for all. See below for an update on all the news in relation to the ESB public charge point network.

### Charge point network updates

#### Installation of our first two High Power Chargers (150kW)

ESB's first two high power chargers (150kW) were installed at Kilcullen, Co Kildare and Carrowkeel, Co Galway earlier this month and are now operational and live on the [charge point map](#) and ecar connect app. To give customers a chance to try out the new technology, they will be free to use for the coming weeks. We will give advance notice of the introduction of pay per use on these chargers. Below are some pictures of these new high power chargers.



#### Standard (22kW AC) charge point upgrades

Our charge point replacement programme was able to proceed again following a pause due to Covid-19 restrictions and it now stands at 160 replacement chargers (22kW AC) at different locations throughout the country. A user guide and user video for these standard charge points is available [here](#). The replacement programme will continue over the coming months. Infrastructure uptime on all our network is currently at 96% or higher.

ESB, in partnership with Tesco Ireland, are implementing a nationwide roll out of Electric Vehicle Chargers in 52 Tesco stores in 18 counties across Ireland. Newly installed chargers at Tesco Lucan, Blanchardstown, Rush, Rathmines, Cabra, Swords and Rush, are live and fully operational for public use, with customers already enjoying the benefits. For more information please see [here](#).

### **Fast charge point upgrades**

We are continuing to upgrade some of our standard (22kW AC) chargers to fast chargers, with nine upgrades to date. They can be found at:

- Union Place, Sligo
- Promenade Road, Dublin Port, Dublin
- Tanyard Lane, Tullamore, Co Offaly
- Gordon Place Car Park, Wolfe Tone Street, Clonmel, Co Tipperary
- Bolton Square Public Car Park, Bolton Street, Drogheda, Co. Louth
- Public Car Park, Rampart Lane, Dundalk, Co. Louth
- Farnham Street, Cavan, Co. Cavan
- Off Circular Road, Kells, Co. Meath
- Public Car Park, Bolton Street, Waterford

These fast chargers are a new type of fast charger on our network. They can provide up to 44kW on CHAdeMO and CCS connectors, and between 2-6kW on the AC connector depending on your car type. Click [here](#) for a user guide on how to charge your EV using this type of charger.

These upgrades are part of an overall €20m investment in renewing and expanding Ireland's electric vehicle (EV) public charging network by ESB ecars, supported by the Irish Government's Climate Action Fund. The €20m investment is 50% financed by the Government's Climate Action Fund with the remainder funded by ESB.

### **New pricing structure to support continued EV network expansion**

To support further investment to upgrade Ireland's electric vehicle (EV) public charging network, pricing for use of the standard (up to 22kW AC) network will come into effect from **10<sup>th</sup> August**. If you have already signed up to use the ESB public charging network, you do not need to do anything in advance of this date.

For more information please see [here](#).

### **EV drivers benefit from reduced VAT rate on ESB ecars public charging network**

On foot of a request from ESB, the Irish Revenue Commissioners formally confirmed that a reduced VAT rate (13.5%) is applicable for electric vehicle (EV) charging. Since 1<sup>st</sup> July, all transactions have the lower VAT rate included so the cost of charging for customers who cannot reclaim VAT has reduced. For example, our Membership/Introductory offer rate for fast charging reduced from 29c to 26.8c while our PAYG rate is 30.5c reduced from 33c. The membership subscription overstay fee and the cost to purchase an ESB charge point access card were also reduced in line with the change in VAT rate.

We have also recalculated VAT charged on all transactions since the introduction of pay to use (18<sup>th</sup> November 2019) using the reduced rate and will apply a credit to all customer accounts for any difference in VAT rates. For those on the Membership/Introductory offer, a credit will be included in their August invoice. Similarly, for PAYG customers, their account balance will be adjusted accordingly in August.

### **Contacting us**

If you need to get in touch, you can contact us by email [ecars@esb.ie](mailto:ecars@esb.ie), Facebook at [www.facebook.com/ESBecars](https://www.facebook.com/ESBecars) or via our 24/7 customer care line on 01 258 3799. Remember

to download the ecar connect app available on the [App Store](#) and [Google Play](#).

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