



Energy for
generations

ESB ecars Community Newsletter

29th November 2019

ESB's Introductory Offer ends this Saturday, 30th November 2019

Charge your electric vehicle at our lowest rate of €0.29/kWh and enjoy 12 months subscription free

Dear EV Driver,

ESB's Introductory Offer at the lower rate of €0.29/kWh subscription free for 12 months (worth €60) ends tomorrow, **Saturday 30th November 2019**.

If you haven't signed up, we encourage you to do so, even if you only occasionally use the public charging network.

Sign up via www.esb.ie/ecars. A range of pricing options and payment methods are available.

From next week, two plans will be available:

PAYG

€0.33/kWh with no monthly fee

Membership*

€0.29/kWh with €5 monthly subscription, recommended for those who use the network frequently.

*12 month minimum term applies

Is there a new ecar connect mobile app?

A new and improved version of the ecar connect mobile app will be available shortly. From the app, you will be able to register, manage your personal ESB ecars account, check your balance, view your charging history, manage and order additional ESB access cards, start and stop charging sessions, and view the real-time status of all our charge points on an interactive map.

Until then, if you have already registered, you will find many of the same features available by logging into your ESB ecars account online at www.esb.ie/ecars.

The ecar connect app continues to be ESB's only EV related mobile app specifically designed for use on the island of Ireland. ESB's EV Plug In app (GB only), cannot be used in Ireland, so please do not use it to register.

Is there an overstay charge?

To ensure our fast charge points are available for as many drivers as possible and to minimise queuing time, an overstay charge is in operation. A €5 fee in addition to the cost of the energy consumed will apply to all sessions which exceed 45 minutes in duration. To avoid incurring this

charge, please ensure you complete your charging session, disconnect from the charge point and vacate the parking bay within 45 minutes of starting your charging session.

If you need to get in touch, you can contact us via email ecars@esb.ie, Facebook www.facebook.com/esbecars or via our 24/7 customer care line on 01 258 3799.

 Like (2)

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