



Energy for
generations

ESB ecars Community Newsletter

August 2020

Pricing for use of ESB's standard chargers is now live – Monday August 10th

Dear EV Drivers,

To support further investment to upgrade Ireland's electric vehicle (EV) public charging network, pricing for use of the standard (up to 22kW AC) chargers is **now in place**. If you have already signed up to use the ESB public charging network via our Introductory offer, PAYG or Membership plans, you do not need to do anything. You will be able to charge on the standard network in the same way as you have been using the fast network, using your ESB charge point access card or via the ecar connect app.

If you have not signed up, we would recommend you do so via esb.ie/ecars or through the ecar connect app. Information on pricing can be found [here](#).

The introduction of pricing will support ongoing upgrades to ensure that the network continues to operate at a high standard for an ever-increasing number of EV owners.

The original pricing scheme has been maintained; there are two price plans available for EV drivers - Pay As You Go or Membership:

- **Pay As You Go** is charged at 26.8c per kWh
- **Membership** is a €4.60 monthly subscription fee and a reduced charge of 23c per kWh

Membership offers lower per kWh rates along with a monthly subscription and is recommended for those that use the network five times per month or more. Drivers can sign up to ESB ecars via www.esb.ie/ecars or via our ecar connect app free to download from the [App store](#) and [Google Play](#).

See below for answers to some questions you may have:

How does it work?

Drivers pay for their charge in the same way as they do for the public fast charging network. If you have already signed up to use the ESB public charging network, you do not need to do anything. Once you are signed up, you can use your ESB charge point access card or the ecar connect app to start and stop your charge. If you have not signed up yet, we encourage you to do so via www.esb.ie/ecars or the ecar connect app.

Which chargers does this announcement apply to?

Pricing applies to all ESB's standard (up to 22kW AC) chargers in the Republic of Ireland. Chargers in Northern Ireland continue to be free to use in the short term.

Is there an overstay fee for using the standard chargers?

There is no overstay fee on the standard chargers. However, we will continue to monitor this and may look to introduce an overstay fee in the future.

Can I do a one-time, anonymous pay as you go charge on a standard charger?

Yes, you can pay via an anonymous one time credit/debit card payment at any of our standard charge points.

Contacting us

If you need to get in touch, you can contact us by email ecars@esb.ie, Facebook at www.facebook.com/ESBecars or via our 24/7 customer care line on 01 258 3799. Remember to download the ecar connect app available on the [App Store](#) and [Google Play](#).

Stay Safe from all at ESB ecars.

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