



ESB introduces pay for use in Northern Ireland to support EV network expansion

- Pay for use to be introduced for the ESB public EV charging network in Northern Ireland from 26th April 2023
- Drivers based in Northern Ireland who have previously not signed up can do so by clicking [here](#).
- Existing drivers who registered with a UK address will have their accounts converted from euro to sterling on 20th April 2023
- Charge seamlessly across the island of Ireland using an ESB charge point access card or the ecar connect mobile app, and pay via a single account
- Conveniently manage and track your EV charging from your ESB account (Driver website Portal or ecar connect app)
- ESB is undertaking necessary EV network upgrade work in Northern Ireland as part of a £10m investment programme

21st March

Dear EV Driver,

Together with every EV driver, ESB is powering Northern Ireland towards a cleaner, net zero future. To support more EVs on our roads, we're investing in and making necessary upgrades to the ESB public charging network across Northern Ireland. As part of this process, we're introducing pay for use from 26th April 2023.

Two price plans

There will be two price plans available - Pay As You Go and Membership, the latter designed for drivers who typically use the network more than five times per month.

What are the prices (£)?

	PAYG	Membership
Fast Charging <22kW, £/kWh	49p	46.2p
Rapid Charging >22 - 100kW, £/kWh	57.7p	54.3p
High Power >= 150kW £/kWh	67p	63.1p
Monthly Subscription	None	£4.99

Charge Point Access Card	Free if you top up by £20 upon sign up £9.20 for additional card	Initial card is Free £9.20 for additional cards
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A nominal connection fee of 25p will also be applied for all charging transactions. For instance, if a customer charges up by £10 worth of electricity, the bill will come to £10.25. Local parking fees may also apply. Please refer to local signage at each charger for parking information.

To reduce queuing and to ensure chargers are more readily available for all users, an overstay fee of £8 will apply for charging sessions longer than 45 minutes when using rapid (including AC43 connectors) or high power chargers. The overstay fee will also apply for charging sessions longer than 10 hours on 22kW fast chargers and 22kW sockets on rapid chargers.

Fleet plans will be launched for Northern Ireland fleet customers in the coming months and contactless payment will be made available on all new rapid and high power chargers (>=150kW). A 1p/kWh supplement will apply to all contactless transactions when it is rolled out.

Further communication will be issued in advance of these plans.

Update on network improvements

ESB operates the largest EV charging network on the island of Ireland consisting of more than 1,350 charge points. In 2021, ESB replaced 30 fast chargers (22kW) and five rapid chargers (50kW) in Northern Ireland and we are commencing the next phase of the upgrade programme.

This work is part of a £10 million investment, £3.27million of which is from the Levelling Up Fund and will:

- Replace all existing fast (22kW) and rapid (50kW) EV chargers across Northern Ireland. The legacy infrastructure will be replaced with the fastest, most reliable and advanced technology available.
- Double the existing number of rapid chargers and increase the speed of these chargers two-fold from 50kW to 100kW.
- See the introduction of high power (200kW) charging through the delivery of five high power charging (200kW) hubs in strategic locations. These high-power charging hubs can charge multiple vehicles simultaneously and can provide an EV with 60 miles of range in as little as six minutes.

Do drivers need to do anything?

If you are an existing driver and have already signed up to use the public charging network with an address in the UK, your account will be updated allowing for all charging activities to be billed in sterling from 20th April. You do not need to do anything.

As the network has been free to use, there are a small number of charge point access cards in circulation which are not linked to a customer account with credit or debit card details. If you are currently using an ESB charge point access card not linked to an account, we recommend you sign up by visiting www.esb.ie/ecars/NI. You can then link your current charge point access card to your new account. If you are unsure, please contact us on the details below and we will be happy to assist you.

If you are an existing customer registered in Ireland and plan to travel to Northern Ireland, your charging in Northern Ireland will be billed in euro. Please refer to the charge point map or the ecar connect app to get specific euro pricing for chargers in Northern Ireland.

If you are an existing customer registered in Northern Ireland and plan to travel to Ireland, your charging in Ireland will be billed in sterling. Please refer to the charge point map or the ecar connect app to get specific sterling pricing for chargers in Ireland.

Terms and Conditions have been updated for all customers from today 21st March and are available to review [here](#) and [here](#). We hereby give 30 days' notice of these changes to our terms and conditions.

Contact Us

If you have any questions, we are here to help 24/7 via phone or you can contact us via email:

E: ecars@esb.ie

T: 0044 345 601 8303 / 00353 1 258 3799

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