



Energy for  
generations

## ESB ecars Community Newsletter

### ESB to replace 30 chargers across Northern Ireland in the coming months ecarNI undergoes rebrand and is now ESB

Dear EV drivers,

In the coming months you'll notice that 30 older unreliable chargers will be upgraded across Northern Ireland and will be branded as ESB. The first four upgraded chargers will be installed in the coming days at:

- Abbey St. Newry
- Strand Rd. Derry
- Carlisle Rd. Derry
- Victoria Market. Derry

ecarNI is undergoing a rebrand to ESB which involves new branding on new chargers, and a new website [www.esb.ie/ecars/NL](http://www.esb.ie/ecars/NL).

The current ecarNI charger branding will remain unchanged and drivers can still use these chargers in the same way with their charge point access card or via the ecar connect app.

Our 24/7 customer care line is still available at the same phone number 0345 601 8303 or you can email us at [ecars@esb.ie](mailto:ecars@esb.ie).

Please see below answers to questions you might have:

#### **Why are there reliability issues with the charging infrastructure in Northern Ireland?**

We are aware that there are reliability issues with parts of the electric vehicle charging network in Northern Ireland. Unfortunately, due to the age of many of these chargers, most of which were installed almost 10 years ago, they are no longer supported by the original manufacturer and cannot be fixed despite the best efforts of our maintenance contractors. ESB has plans to replace 30 fast/22kW AC chargers and a number of rapid chargers upon delivery of new equipment in the coming months.

However, a much larger replacement programme is required to ensure a reliable and modern network that meets electric vehicle drivers needs for years to come. We are currently in discussions with key stakeholders to explore funding options to allow this investment to happen.

#### **Will ESB/ ecarNI invest in the charging infrastructure?**

ESB has plans to replace 30 fast/22kW AC chargers and five rapid chargers upon delivery of new equipment in the coming months. The first four fast/22kW AC chargers are being installed at:

- Abbey St. Newry
- Strand Rd. Derry
- Carlisle Rd. Derry
- Victoria Market. Derry

### What 30 fast/22kW AC chargers are being replaced?

Below is a list of the first 15 fast/22kW AC chargers to be replaced. The remaining 15 locations will be finalised later this year.

Public Parking, Palace Demense Park (A3), Off Friary Road (A3), Armagh, BT60 4EL	Armagh
Car Park, Abbey Lane, Off Linenhall Street, Armagh, BT61 7DW	Armagh
Public Car Park, Quay Street, Bangor, BT20 5ED	Bangor
BCC Car Park, Cromac Street, Belfast, BT2 8JN	Belfast
BCC Car Park, Hope Street North/Bruce Street, Belfast, BT12 5ED	Belfast
BCC Car Park, Little Donegall Street, Belfast, BT1 2JD	Belfast
Lower Crescent, Belfast, BT7 1NR	Belfast
Strand Road, Londonderry, BT48 7AJ	Derry
Victoria Market Car Park, Off Queens Quay Roundabout, Londonderry, BT48 7AS	Derry
Carlisle Road, Belfast, Derry, BT48 6JW	Derry
Riverdale, Off High Street, Lame, BT40 1LB	Lame
Lisburn and Castlereagh City Council Car Park, Benson Street, Lisburn, BT28 2AA	Lisburn
Newry & Mourne Museum (Bagenal's Castle), Abbey Way (A28), Newry, BT34 2BY	Newry
Public Car Park, Bridge Street, Newry, BT35 8AN	Newry

Hill Street, Newry, BT34 1AR	Newry
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### What Rapid chargers are being replaced?

Five Rapid chargers are due to be replaced later in the summer upon delivery of new chargers. These chargers will be located at:

Texaco, Junction One Shopping Centre, Ballymena Road, Antrim, BT41 4LQ
Maxol Centra Antrim Road Filling Station, Queen Street, Ballymena, BT42 2BJ
Five Ways Shops & Texaco Service Station, 101 Armagh Road, Newry, BT35 6PW.
Applegreen Templepatrick Services, M2 N/W-bound, Newtownabbey, BT364RN.
Fort Service Station, 234 Shore Road, Belfast, BT15 3QB.

### Why were these specific chargers selected to be upgraded?

The chargers were selected for a variety of reasons including uptime, usage (current and historical) and adjacent population.

### Why are you changing the brand on the chargers?

Given ESB's investment and operation of the network it makes sense to align the branding with other chargers on ESB's network.

### Have you any plans to introduce pay for use for the chargers in Northern Ireland?

Further investment is required to improve the reliability of the network before "pay for use" can be introduced. We are currently in discussions with key stakeholders to explore what funding options are available to allow this investment to happen. ESB will communicate progress in relation to this in due course.

 Like (1)

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