3 DESIGN SYSTEM

- 3.1 KIT OF PARTS
- 3.2 THE ENERGY WAVE
- 3.3 DESIGN AND LAYOUT OVERVIEW
- 3.4 DESIGN AND LAYOUT OPTIONS
- 3.5 STEP BY STEP GUIDE
- 3.6 BROCHURES & LEAFLETS
- 3.7 ADVERTISING PRESS AND OUTDOOR
- 3.8 DIGITAL BRANDING
- 3.9 STATIONERY
- 3.10 FORMS
- 3.11 EXHIBITIONS & EVENTS
- 3.12 VEHICLE LIVERY
- 3.13 CLOTHING
- 3.14 OFFICE SIGNAGE
- 3.15 EXTERNAL SIGNAGE
- 3.16 CHECKLIST

3. DESIGN SYSTEM

ESB BRAND GUIDELINES

INTRODUCTION

Our communications are the sum of many unique parts.

We want customers to clearly recognise us in the market place and the elements that make up our visual toolkit help build our unique brand look and feel.

3.1 KIT OF PARTS

USING OUR KIT OF PARTS

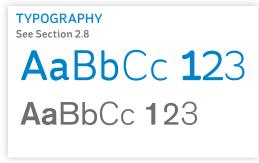
Our brand identity elements (e.g. our brandmark, colour palette, typeface, etc) act as an ownable "kit of parts" that combine to create a recognisable and unique brand through our Design System.

Details on all of these elements are in Section 2: Brand Identity.









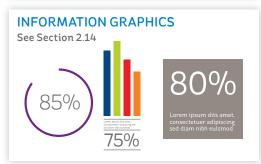












3. DESIGN SYSTEM **ESB** BRAND GUIDELINES

32 THE ENERGY WAVE

OUR ENERGY WAVE

The Energy Wave is an integral part of our design system and gives us an ownable and unique visual element to help make our communications consistent and recognisible.

TWO VERSIONS OF THE ENERGY WAVE

Due to the requirements of various sizes and formats there are two versions of the Energy Wave (see opposite).

These are the only versions to be used and have been created as master artworks for use across print and digital media.

CREATING A SINGLE COLOUR WAVE

A Single Colour Wave can be created by using the White Mask Wave (which is part of the master artworks). It is primarily intended for use on document covers and templates for internal audiences only. It can be used on internal spreads of customer facing communications. Because it is primarily intended for an internal audience, please see Section 4.1: Internal Communications for full details.

*PLEASE NOTE

Remember to always use the Master Energy Wave as a first option and only revert to the Shallow Energy Wave if the format or content dictates a change.



This is the **preferred version** to be used as often as possible and is suitable for:

- Most print formats (portrait and landscape)
- Environments
- Vehicle livery
- Certain online/digital



Examples using the Master Energy Wave

SHALLOW ENERGY WAVE



This is the **secondary version** for use on specific (often landscape) formats such as:

- Online/digital where vertical space is limited
- Wide exhibition stands
- Certain advertising formats
- Items with heavy information content such as signage or information sheets





5 5 7

0



Examples using the Shallow Energy Wave

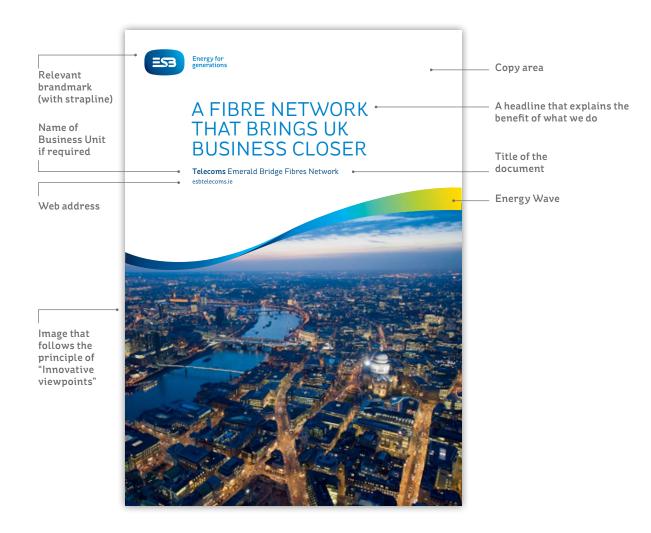
3.3 **DESIGN AND LAYOUT** OVERVIEW

THE ENERGY WAVE PLAYS A KEY ROLE IN HOW WE WILL LOOK

All of our brand elements come together around the Energy Wave as shown in this example, to make our communications consistent, relevant, credible and engaging.

The principle of design layout is based around the placement of the Energy Wave to create a distinct area for:

- The ESB brandmark
- The headline
- The Business Unit name (if necessary)
- The document's title
- The relevant web address



3. DESIGN SYSTEM **ESB** BRAND GUIDELINES

3.4 **DESIGN AND LAYOUT OPTIONS**

OPTIONS ON CONTENT

The design system allows for a selection of layout options based around the Energy Wave and choice of background or image:

1 Overview of layout styles

- White top, image under Energy Wave
- White top, Blue Blend under Energy Wave*
- Full Blue Blend background behind Energy Wave*

2 Treatment of headline text

Headlines can be filled with the Energy Blend colour. Do not use this colour blend for any other purpose. Ensure all colours of the blend are visible in the text.



3 Content heavy styles

There are options on how to treat content heavy communications (press advertising, information sheets etc).

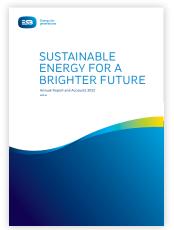
*PLEASE NOTE

Remember that the patterns (as described in Section 2: Brand Identity) can be applied to communications to add to the visual flexibity.

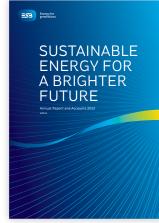




Cover with image in lower section



Cover with Blue Blend in lower section



Cover with full page Blue Blend The Blue Blend on a full portrait page should be set at 15° to ensure there is sufficient dark blue behind the brandmark.





Using Energy Blend in headline Large headlines (only) can be filled with a full Energy Blend colour, especially when there is no image.





All text can sit above Energy Wave



Aligning text to brandmark On narrow (or other space

restrictive) formats it is possible to align text with the edge of the "E" inside the brandmark.



Text over an image

Text can sit over an image, provided it has a suitable 'text safe area'.



Two column layout

Shorter column widths help readability and can help fit in more text than a single column layout.

3. DESIGN SYSTEM **ESB** BRAND GUIDELINES

3.5 STEP BY STEP GUIDE

1 PLACING THE BRANDMARK

The ESB brandmark governs the positioning of all text on the covers of our print communications.

The brandmark is placed at a particular size depending on the document size (see table). From this, "X" is calculated from the height of the letter "E" in the brandmark. "X" is then used as a spacing device for most elements on the page.

2 PLACING TEXT

Headlines are set in St Ryde all caps using Regular or Light font weights in Corporate Blue. Align to the Strapline/Sub-brand.

Type size can vary depending on length of copy and impact required.

Busines Unit and Document title are in St Ryde Medium and Regular (upper lower case) and in Night Blue.

Size guide: 14pt on an A4 document.

3 PLACING THE ENERGY WAVE

When setting up a cover or artwork page, divide it vertically into 8. Use the resulting guides to select a position for the Energy Wave (using its top edge to align).

4 GUIDES AND MASK FOR ENERGY WAVE

Energy Wave artworks have built-in guides to help placement when print bleed is required.

Energy Wave files with "Mask" in their name contain a ready made white shape that masks out any image or coloured box placed behind it. The no-mask version is for designs that feature the full page Blue Blend.





Using brandmark measurements

FORMAT	BRANDMARK	SIZE OF 'X'
DL	17mm wide	4mm
A5	20mm wide	5mm
A4	25mm wide	6mm
А3	34mm wide	8mm
A2	43mm wide	10mm

Recommended sizes for brandmark

Placing text (relative to the brandmark)

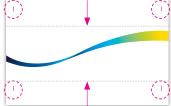


Examples of headline

4 Guides and Mask for Energy Wave



Align the guides with the width of the document, then "pull in" the box frame to hide the guides.





White mask for white-top covers.

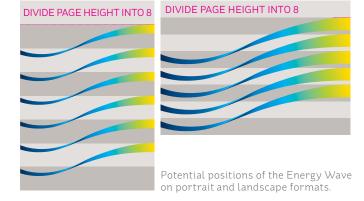


With a white top cover, align Blue Blend box with top of the wave.



No mask for full page Blue Blend.

3 Placing the Energy Wave





Please note Do not place the Energy Wave so that it stretches onto the back cover of a document. When closed only a portion of the wave is visible and the Blue Blend will not sit correctly behind the brandmark.

3.6 BROCHURES & LEAFLETS

1 ACHIEVING VISUAL CONSISTENCY

As a unified business our goal as a brand is to have a consistent look and feel across all of our printed communications.

Our external audiences will experience more than one communication from us and we must ensure our visual approach not only informs and engages, but is also consistently applied so that they are clear the communication came from ESB.

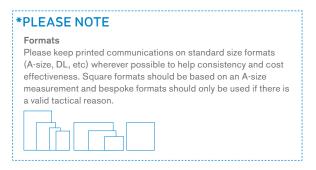
2 FLEXIBILTY ACROSS FORMATS

Formats and sizes will vary but the design system's Kit of Parts can adapt to fit a wide range of sizes and formats.

3 BACK COVERS

Back covers of documents with white top covers should be white. If the cover uses the full Blue Blend, the back cover should be solid Deep Blue as this matches the darkest part of the Blue Blend. See Section 2.7: Colour Palette for full colour breakdown.

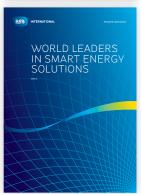
The address should be set in the bottom left corner and there is no need to repeat the brandmark on the back.











2 Flexibilty across formats

















White back cover if white top on the front. Deep Blue back cover if full



Blue Blend used on the front.



Red for Safety Red can be used to highlight a safety/ warning message.

3. DESIGN SYSTEM ESB BRAND GUIDELINES

3.6 BROCHURES & LEAFLETS

LAYING OUT INTERNAL SPREADS

All layouts should work on the principle that we want the customer to understand the content easily with clear signposting of key points.

There is no single style but the layouts should be easy to read, make use of white space wherever possible and use considered typography and grid layout.

Body copy

Introduction and highighted copy can be set in St Ryde. Normal body copy is set in Akzidenz Grotesk regular Cool Grey (70% black).

Text heavy pages

Two or three column text is a more efficient use of space for heavy content pieces.

Use a variety of column widths to help create different levels of information.

Highlighted copy

Using coloured text or blocks of colour to highlight or summarise key points.

Large introduction copy can be coloured with the Blue Blend.

Information graphics

Boxes and header graphics should be sharp edged (do not use rounded corners) and all charts and tables should be simple and informative, using flat colours. For more detail see Section 2.14.

Imagery

Strong imagery should complement the layout with full bleed images being particularly effective.













3. DESIGN SYSTEM **ESB** BRAND GUIDELINES

3.7 **ADVERTISING PRESS AND OUTDOOR**

BRANDMARK AND 'X' SIZES

Sizes will vary depending on the publication but as a guide for standard newspaper sizes use the table below for brandmark size. If the advert sits outside these sizes, use the nearest appropriate 'A' size. Build the layout from this following the system as explained in Section 3: Step by Step Guide.

BROADSHEET	BRANDMARK	SIZE OF 'X'
Full page	30mm wide	12mm
Half page	21.5mm	8mm
Quarter page	18mm	7mm
2 column	13.5mm	5mm
COMPACT	BRANDMARK	SIZE OF 'X'
COMPACT Full page	BRANDMARK 25mm	SIZE OF 'X'
Full page	25mm	10mm

OUTDOOR	BRANDMARK	SIZE OF 'X'
6 sheet	158mm wide	38mm
48 sheet	505mm wide	120mm
96 sheet	750mm wide	180mm

BRANDMARK POSITION

'X' guide options for positioning brandmark on top left of page.











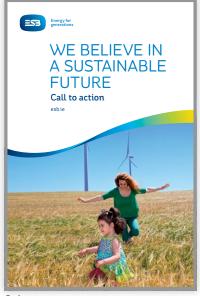
Half page



Quarter page

2 column

EST Swap for providing



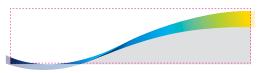
6 sheet



48 sheet



96 sheet



Crop guide for Energy Wave on extreme landscape formats Ensure the Energy Wave is placed at the correct full width before cropping.

3. DESIGN SYSTEM ESB BRAND GUIDELINES

3.7 ADVERTISING PRESS

TEXT HEAVY LAYOUTS

The examples opposite show how the design system's layout options (see Section 3.4)

can be applied to various page formats.

There are options on text alignment and placement (above or below the wave, over the image if suitable) and patterns can be used in the background.

The Blue Blend can be used as a background but text must be at a legible size.













WE BELIEVE IN A SUSTAINABLE FUTURE



Text over an image

Text can sit over an image, provided it has a suitable 'text safe area'.

*PLEASE NOTE

A single section of text can be set in St Ryde but longer sections should revert to Akzidenz Grotesk.



3.7 ADVERTISING OUTDOOR

ALTERNATIVE OUTDOOR LAYOUTS

These examples show that the design system as applied to outdoor advertising, can be amended to help with the specific issue of how posters are viewed from a distance.

BRANDMARK AT FOOT OF PAGE

As an option, the brandmark can be positioned at the bottom right corner. *This is only recommended on outdoor formats* that are viewed from a distance and preferably when using an image that can hold the text.

If the poster is text only, the blue blend can be applied in the top section.

MASKING THE ENERGY WAVE

In order to achieve this, the supplied white mask version of the Energy Wave would need to be amended to create a white area below for the brandmark.

BRANDMARK POSITION

'X' guide options for positioning brandmark on botom right of page.











Placing the brandmark in the bottom right corner is an exception for outdoor advertising and is not recommended in press.



3.8 **DIGITAL BRANDING**

OVERVIEW

Consistent and coordinated use of the ESB brand on websites, in digital communications and social media is essential to preserve and enhance the ESB reputation and bring our promise of "energy for generations" to life. Just as for print collateral, ESB has developed brand guidelines for digital media. But due to the nature of this environment, where extreme formats and limited space is commonplace, the application of some of our core brand elements differs from our printed communications.

VISUAL CONTINUITY

Our digital brand guidelines and rules are *flexible* enough for designers to be creative but rigid enough to keep the brand easily recognisable.

Occasionally situations will call for rules to be bent, but never broken. *Continuity is key*, especially if you need the brand to breathe and extend across multiple media.

VISION, VALUES, REPUTATION AND ATTRIBUTES

Make sure that any digital communications do not undermine the ESB vision:

To be Ireland's foremost energy company competing successfully in the all islands market

our ESB values 'FIRST':

For safety
Integrity and respect
Reliable and competitive service
Sustainable innovation
Teamwork

or counter the desired ESB reputation and brand attributes:

We are customer oriented
We have size and strength
We are unified and one
We are ambitious and agile
We are wise and forward looking
We are modern and growing
We are ambitious and agile

ACCESSIBILTY

We are committed to creating a digital presence that is accessible, relevant and appealing to all. To that end we strive for our digital communications to reach a W3C AA rating. In order to achieve this high level of accessibility we must always be mindful of how we use our core assets, in particular colour and typography.

3.8 **DIGITAL BRANDING** KIT OF PARTS

KIT OF PARTS FOR DIGITAL

The focus of these guidelines is to offer guidance in managing our core identity elements in the digital environment.

Details on all of these elements are in Section 2: Brand Identity.

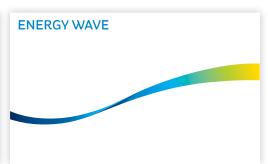
In order to create a level of flexibility and to best serve a variety of digital formats and applications, these assets can be configured in a number of different ways.

IDENTITY ELEMENTS ADDRESSED IN GUIDELINES FOR DIGITAL

- 1 Brandmarks and strapline
- 2 Colours
- 3 Energy Wave
- 4 Typography
- 5 Tone of Voice and disclaimers
- 6 Imagery and motion







AaBbCc 123
AaBbCc 123





*PLEASE NOTE

Many of the non-digital examples shown in the overall brand guidelines will also help provide direction and guidance on how to apply the full Kit of Parts with consistency and flexibility. For example; the *icons and information graphics* can also be adapted for use in the digital environment.

3. DESIGN SYSTEM **ESB** BRAND GUIDELINES

3.8 **DIGITAL BRANDING BRANDMARKS AND COLOURS**

BRANDMARKS

The brandmark with strapline is the preferred version for use in digital applications. It can be used in its stacked version as some digital formats have restricted width.

In social media applications, the brandmark with strapline may become too small to read (e.g. when it appears in a live feed) and minimise its impact and so the version without a strapline can be used.

The sub brands use their brandmarks in the same way but will appear smaller in certain social media applications due to the restrictions of these formats.

2 STRAPLINE

If the brandmark without a strapline has been used, it is important to try and include the strapline somewhere else on the application. In social media the strapline can be incorporated into an image in the profile page.

3 COLOURS

Please see Section 2.7 Colour Palette for a full breakdown of all colour types (including Pantone, and CMYK).

The breakdowns shown here are for RGB and Web. Not all of our colour palette will comply with the W3C compliance but certain colours that don't comply on their own (e.g. Warm Yellow) do comply in combination with another compliant colour.

The Blue Blend can be set to run at 90° if the format is very narrow.









ESB brandmark with strapline Preferred version.

ESB brandmark with stacked strapline For use on narrower formats.

ESB brandmark without strapline

When the strapline will be illegible at small sizes (such as favicons and social media profile images).



INTERNATIONAL











2 Strapline in social media

ESB sub brands

ESB International and ESB Networks should use their stacked versions for social media profile images.



WCAG 2 AA compliant colours from our palette





BLUE BLEND





WCAG 2 AA compliant



WCAG 2 AA NON-COMPLIANT colours from our palette



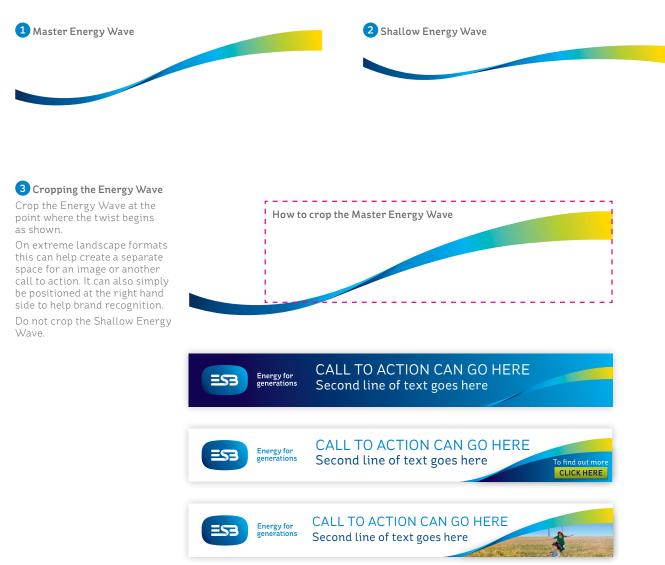
3.8 **DIGITAL BRANDING** THE ENERGY WAVE

THE ENERGY WAVE

See Section 3.2 for full details on the Energy Wave.

For digital there will be a need to allow more flexibility for the Energy Wave especially in size restrictive formats such as banner and skyscraper adverts.

- 1 The Master Energy Wave is the preferred version and should be used wherever possible.
- 2 The Shallow Energy Wave has been created to help with wide formats and should always be used in its fullest form.
- 3 The Master Energy Wave can be cropped for use on certain digital formats.



Using the cropped version

3.8 **DIGITAL BRANDING** TYPOGRAPHY

We have a clear typographic hierarchy with a three tier typographic platform:

- 1. Headings
- 2. Introduction (second level) copy
- 3. Body copy

There should be a colour or weight contrast between the Heading and the Introduction copy. Body copy can be in grey (or black if required) or one of the blue colours used above it (Corporate Blue and Night Blue).

On our websites, St. Ryde typeface should be used on headlines, for graphical headers and graphical buttons. In all other instances, our digital typeface, Arial, should be employed.

In online advertising, St Ryde should be used extensively (with the exception of any terms and conditions, which should always be set in Arial).

On apps, St Ryde should only be used on headlines. In all other instances, Arial should be employed.

Typeface hierarchy

HEADINGS IN ST RYDF FONT AND ALL CAPS

Second level copy also in St Ryde

Bodycopy in Arial

HEADINGS IN ST RYDE FONT AND ALL CAPS

Second level copy also in St Ryde

Bodycopy in Arial

*PLEASE NOTE

The standard setting of St Ryde uses misaligned numbers. This creates 'drop' numbers so please set numbers to all-caps to control their alignment, especially where numbers are prominent.

123456789







3.8 **DIGITAL BRANDING** TONE OF VOICE

TONE OF VOICE

Please refer to Section 2.9 for our Tone of Voice characteristics and principles.

SOCIAL MEDIA POLICY

ESB has a group policy on staff engagement with social media that is available on the intranet, ESB Net.

Underpinning the policy is a set of principles which apply to all staff who participate in social media whether speaking for ESB in an official capacity or speaking in a personal capacity about matters related to ESB.

1 BE HONEST AND TRANSPARENT

If you are speaking in an official capacity for ESB you should identify yourself as such and respond in compliance with ESB codes and policies.

If you are writing about ESB in a personal capacity and it can be inferred that you work for ESB you should ensure that people understand that any comments you make do not necessarily represent the views of the company. Anything you write should be in compliance with ESB code and policies.

2 BE CAREFUL

You should carefully consider the content of everything you write as it can stay on-line for a very long time and once in this arena it is effectively public and cannot be taken back.

3 BE RESPECTFUL AND COURTEOUS

Interacting through social media is like taking part in any social event and you should behave as you would in such an environment, treating people with respect and dignity.

Do not publish anything that could be classified as defamatory, obscene or disrespectful or is in breach of relevant ESB policies or legislation.

If you make a mistake, admit it and be upfront and quick with your correction.

KEY MESSAGE STRATEGY

The strapline "Energy for generations" should drive a consistent message across media and audiences and deliver the required awareness and understanding of ESB.

A key element in communications is: "what our people say when asked about ESB". In order to enable everyone in ESB to express this in a consistent way, a messaging strategy has been developed. Everyone representing ESB must know

Everyone representing ESB must know and use the relevant three key messages. See Section 1.6 Key Messaging Strategy

See Section 1.6 Key Messaging Strategy for full details.

3. DESIGN SYSTEM **ESB** BRAND GUIDELINES

3.8 **DIGITAL BRANDING IMAGERY AND MOTION**

Our main visual design elements all have the potential to be brought to life in a digital environment through animation or motion graphics.

1 PHOTOGRAPHY

Photography should follow the guidance provided in Section 2.10 specifically the theme of "Innovative viewpoints".

2 ILLUSTRATION

Our illustration style is explained in Section 2.11 and can be brought to life in digital environments through animation.

3 PATTERNS

The patterns, as described in Section 2.12 are available as working files and have the potential to be developed for digital use through animation.

4 ENERGY WAVE

The Energy Wave can be also be brought to life through animation and an animated sequence has been created that features the Energy Wave and the brandmark that can be used as an intro or endframe.

5 BRANDMARK AS A WINDOW

It is possible at the end of the animated sequence to use the brandmark's shape as a window through which the camera can travel to reveal the first sequence of the subsequent film.

A similar effect can be used in motion. sequences with photography seen through the brandmark. Do not use this technique as a final image of the brandmark.

1 Photography

Ensure the format can accommodate your preferred image





2 Illustration

The style of illustration lends itself to motion and animated sequences.



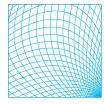


3 Patterns

The patterns can be brought to life with animation techniques.









4 Energy Wave

The Energy Wave was brought to life as part of the animated sequence.

















5 Brandmark as a window

This can be done when the animated sequence is used at the start of a film.

It can also be used as part of a motion sequence.

















3.8 **DIGITAL BRANDING** WEB SITES

ESB web presence is an important part of our identity program. The working ESB website template is applied by all business units to strengthen the brand, and to provide navigational and visual consistency.

Due to the decision to maintain the current structure of the various websites, the design elements and styles have been applied to best support the effective and visually appealing presentation of content.

Once the new digital strategy is finalised, a new visual template that optimises usability and visual consistency will be possible.



ESB Corporate website
Recommended "re-skin" design

Re-skin designs

The examples shown are recommended redesigns based on the restrictions imposed by the decision not to change each websites basic structure.

As a result sites have to keep their individual basic layouts and backgrounds.



ESB Networks websiteRecommended "re-skin" design.



ESB International websiteRecommended "re-skin" design.



Telecoms website
Recommended "re-skin" design.



E Cars website
Recommended "re-skin" design.

3.8 **DIGITAL BRANDING ONLINE ADVERTISING**

SKYSCRAPER FORMAT

These are best practice examples that show how the design "kit of parts" can be used on the skyscraper format in a flexible but consistent way.

The full width Master Energy Wave can be used as a dividing element between the brandmark, messages, colours and images. Space is restricted online but the core idea of the campaign message should still come through in this format.

The examples shown illustrate endframes only. The brandmark and Energy Wave do not need to feature on every frame, but should feature on the endframe of the sequence.







ES3





HEADER TEXT CAN GO HERE

Second line of text goes here

To find To find out more out more CLICK HERE



HEADER TEXT **CAN GO HERE**

> **ES3** Energy for generations

To find out more

CLICK HERE

CLICK HERE



HEADER TEXT CAN GO HERE

To find out more

CLICK HERE



Buttons

Contrasting colours will help the click through. Use sharp edged corners for buttons.

CLICK HERE





*PLEASE NOTE

All the examples shown for online advertising use the ESB brand but all of the principles and styles are applicable for both ESB Networks and ESB International.

3.8 **DIGITAL BRANDING** ONLINE ADVERTISING

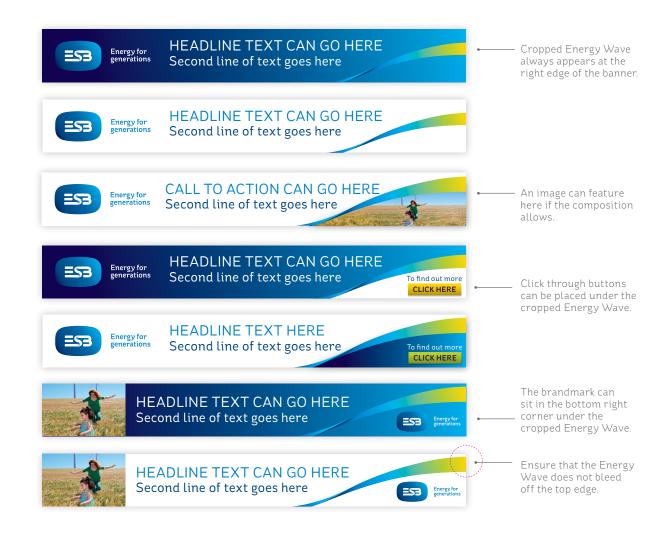
WIDE BANNER FORMAT

These are best practice examples that show how the design "kit of parts" can be used on the wide banner format in a flexible but consistent way.

The cropped version of the Master Energy Wave can *only appear at the right edge* and can be used as a dividing element between the brandmark, messages, colours and images.

Space is restricted online but the core idea of the campaign message should still come through in this format.

The examples shown illustrate endframes only. The brandmark and Energy Wave do not need to feature on every frame, but should feature on the endframe of the sequence.



3.8 **DIGITAL BRANDING** ONLINE ADVERTISING

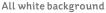
MPU FORMAT

These are best practice examples that show how the design "Kit of Parts" can be used on the MPU format in a flexible but consistent way.

This format is the least restrictive and so the brand elements can be used in their most standard way.

The brandmark can appear at the bottom right corner if the image can accommodate text (as shown).











With an image













3.8 **DIGITAL BRANDING** SOCIAL MEDIA

Social media is a very important public channel for the ESB brand. There are several important factors to consider:

USERNAMES

State the preferred username to use across all profiles. Make sure it is the same for all profiles where possible.

CONTACT DETAILS

Provide the contact details you wish to publish on your social profiles as you may want to separate out contact from social media with the contact through print media for example

LOG IN DETAILS

You may wish to include the email address and passwords associated with your social media profiles or a place where employees may be able to find these. Only provide this information if the brand guidelines are going to trusted members of the organisation!

For more information about the use of social media please contact Corporate Communications & Public Affairs.



The ESB brandmark and sub brand brandmarks will appear at different proportions within the standard social media profile image area.









ESB Twitter example

Collection (Collection) These States and Applications (Collection) Follower SED Networks (Collection

ESB Networks Twitter example

Twitter

Images or patterns can be used for backgrounds but the Energy Wave is not appropriate for the main background image as it would be obscured by the main panel.

Ensure the information in the header remains legible



ESB International Twitter example

3.8 **DIGITAL BRANDING** SOCIAL MEDIA

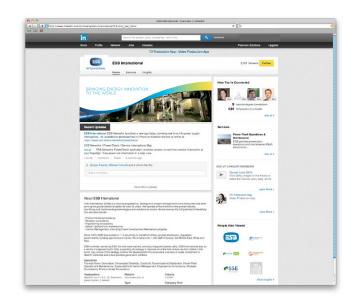
The ever changing world of social media means that these examples are adhering to the prescribed formats and templates at the time of publication. The application of ESB brand elements may have to change to accommodate changes in screen structure and layout as they occur.

Although social media platforms use prescribed formats our brand elements can still help create a strong and recognisible visual impact onscreen. For example:

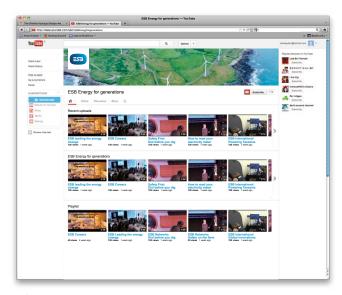
- There is potential to use the Energy Wave where appropriate
- Photography with "Innovative Viewpoints"
- Distinctive typography (St Ryde can be applied as an image)
- Innovative patterns



E Cars on Facebook example



ESB International LinkedIn example



ESB on You Tube example

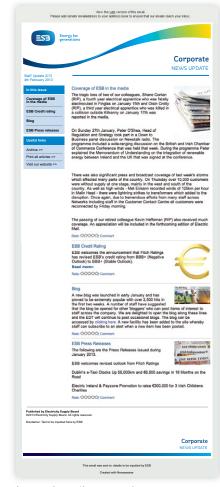


ESB Networks PowerCheck app example

3.8 **DIGITAL BRANDING** ELECTRONIC DIRECT MARKETING

FLEXIBLE APPLICATION

These best practice EDM examples show how the design elements can be applied in a number of flexible yet consistent ways.



Internal email news updates







Alternative layout option



Alternative layout option

3.8 **DIGITAL BRANDING CHECKLIST**

Review the following checklist when using the design system.

1	Has the appropriate brandmark and version of the Energy Wave been sized and positioned correctly for the communication?	√
2	Is the layout clean and easy to read with highlighted text where appropriate?	V
3	Does the imagery and copy work together to reflect ESB's key message and tone of voice?	V
4	Is the copy engaging and succinct?	V
5	Is your choice and use of colour assisting the customer in wayfinding? Does it effect the legibility of text?	√
6	Has imagery been cropped in an appropriate and engaging manner?	√
7	Would the communication achieve a W3C AA rating?	√
8	Is the type hierarchy, in terms of headings, subheaders and copy, clear and simple to understand and read?	V

3.9 **STATIONERY**

STATIONERY TEMPLATES

A set of templates for letterheads, compliment slips and business cards have been created.

All company details are pre-set and any new stationery should be requested through the approved supplier.

TONE OF VOICE

All letters to customers should be written according to our guidelines in Section 2.9: Tone of Voice with specific attention paid to varying the tone for the relevant audience.

Our brand typography is used consistently across all letters. All company details are preset in the template using St Ryde.

ESB staff members should write letters using the typeface Arial.







Letterheads







Compliment slips



Business cards



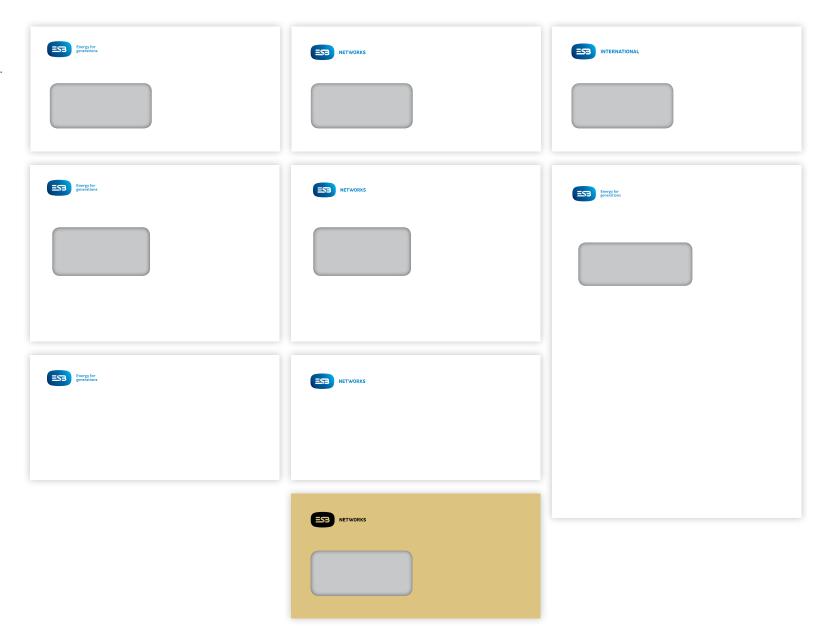


3.9 **STATIONERY**

ENVELOPES

Wherever possible the full colour brandmark should be used on envelopes.

Only use the single colour versions (PMS 300 or black) if print restrictions dictate.

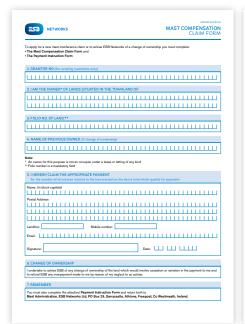


3.10 **FORMS**

FORMS

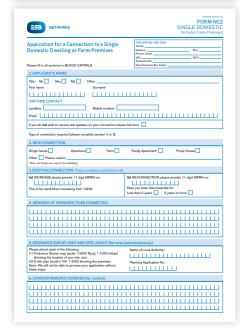
Our forms should be easy to follow and easy to read whether they are for customers or our own staff.

A simpler colour palette is recommended and black can replace Cool Grey as the body copy colour.

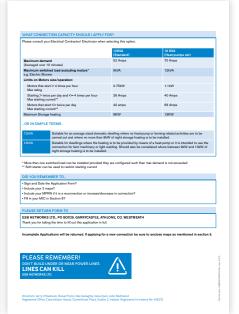


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v	HAT WILL HAPPEN NEXT?
	n receipt of your application form with both the Ordnance survey map showing site location and the Site Map, we will check to see w near your proposed house is to our network. We will not be able to process your application without these maps.
Q	UOTATION
vi an	your new house is in a rural area and is within 500m of ESB's medium voltage network we normally do not need to carry out a site it is order to prepare a spotation and therefore we will quote you within 7 working days. Gentlarly 8 your new house is in an urban as and a within 50 m CSB's 11 distribution network, we comally do not need to carry out a site visit in order to prepare a obtation and therefore we will quote you within 7 working days.
P	AYMENT
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С	ONSTRUCTION OF YOUR CONNECTION
be w	nce payment has been received we will then seek the noissary permissions and wayleaves from indicement. When these have en obtained we will commence constitution work for your connection. If no significant entertark neinforcement is required we Il complete your connection within 12 weeks of neceiving payment. This is subject to us neceiving your ETD winty completion efficiate and confirmation that your duct and meter cabinet see wady at least two weeks before the end of this 12 week period.
С	OMPLETION CERTIFICATE
Θ	the interest of safety and good practice, your electrical installation must comply with the relevant standards approved by the action-licathrical Council of Iseland ETCI). All new connections to the ESB system will require the submission of a Completion refricate, recognised by ETCI, in respect of the installation.
er E	is conflicts should be signed by either a Contextor who is registered for this purpose by a Econsed registatory body or the people of such a body. The complication conflictes should be returned by the constant/respector to the relevant register. \$B Nativorks Ltd. will complete your connection when we have received notification that the certificate has been validated by regulatory body.
Ti	se occupier or owner of the premises is responsible for its safety.
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	SB Networks Ltd. complies fully with the Data Protection Act. Unless you request us to do so, information provided by you in this epiciation Form will not be disclosed to other parties except in the specific circumstances below:
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	ease indicate by ticking this box if you do NOT wish us to do this.
	you contact us requesting energisation prior to securing a supplier, you are authorising ESB Networks Ltd. to disclose details on is form to the Public Electricity Supplier.
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3.11 EXHIBITIONS & EVENTS

USING THE BRAND IDENTITY ELEMENTS EFFECTIVELY

The various elements of our brand identity are designed to create a look and feel distinctive to ESB so even if the brandmark itself is not visible we should still be recognisable. Below are some tips that are helpful specifically for applying these elements in large display areas for events and tradeshows.

COLOUR

The colours that should have primary impact for brand recognition are our Corporate Blue, White and the Blue Blend. These represent our core brand colours and make us recognisable from a distance.

THE ENERGY WAVE

This will be a key visual element but be careful not to overuse it in one environment.

TYPOGRAPHY

St Ryde should be used as the leading typeface as reflection of our brand and our personality. Always use the appropriate amount of text. Copy length should reflect the length of time the audience has to experience the message. In general, the shorter the better.

PHOTOGRAPHY

Images should communicate our photography theme of "Innovative Viewpoints". See Section 2.10 Photography style for more details.



Choose photography that follows our theme of "Innovative Viewpoints". Ensure image and text are working together.





3. DESIGN SYSTEM ESB BRAND GUIDELINES

3.11 EXHIBITIONS & EVENTS

We have a "kit of parts" that we can choose from to build an effective event, trade show or display. Illustrated here, are the key elements that can be used to customise a specific event.

SIGNAGE

WAYFINDING

SCREENS

POSTERS

LEAFLETS

LEAFLET STAND

PODIUM

SELLING/DEMO TABLE

PULL-UP BANNER

POP-UP DISPLAY STAND

WALL GRAPHICS







Signage

Jigitage









Posters

Leaflets

Leaflet stand

Podium

Selling/Demo table







Pull-up banners

Pop-up display stand

Wall graphics

3. DESIGN SYSTEM ESB BRAND GUIDELINES

3.11 EXHIBITIONS & EVENTS

10 TOP TIPS FOR EVENTS AND TRADE SHOWS

1 LOCATION, LOCATION, LOCATION

Consider carefully when selecting your location within an event hall or selecting your display area, ideally a high traffic area. Will the location be visible from the entrance way? Is your stand visible from more than one angle? What is the natural flow of the layout?

2 BRAND VISIBILITY

The ESB brand should be the 'first read' from a distance and should be visible from every angle of the stand without wallpapering every surface with it.

3 COLOUR IMPACT*

From a distance, our core brand colours should act as a strong representative for the brand.

4 BE CONSISTENT

By applying our brand identity elements consistently we create recognition for our brand. We should be consistent with our communications from signage level, to eye level, to any take away documentation such as leaflets or booklets.

5 ATTRACT THE EYE

Consider including a screen within your display. Moving graphics draw the eye in and generate interest.

6 BRANDING AT EYE LEVEL

Include at least one brandmark at eye level within the stand to remind visitors, once they have stepped inside the event space, who they are engaging with.

7 KEEP IT FOCUSED

Headlines should be short but meaningful. They should be large enough to be read quickly by passers-by and descriptive enough to grab attention.

8 ENSURE CONTENT IS VISIBLE

Avoid putting any content below waist level so that it is always easy to read.

9 KEEP IT SIMPLE

The overall communication should be focused and simple so that visitors 'get it' quickly. Better that one idea is communicated well, than many messages that may not be remembered.

10 KEEP IT CLEAN

Consider areas that will have high traffic, or displays that need to have a long life and avoid large areas of white that show dirt quickly.



*ESB Networks can elevate Warm Yellow for example

3.12 **VEHICLE LIVERY**

STANDARD ESB NETWORKS FLEET VEHICLES

All vehicles will carry the ESB Networks brandmark, the strapline 'Serving all electricty customers", and the Energy Wave.

For all vehicles the preference is the placement of vehicle graphics to read from left to right. The Energy Wave should appear in it's true form (e.g. not flipped).

The Shallow Energy Wave can be used if the vehicle's shape does not suit the Master Energy Wave.

ELECTRIC VEHICLES

There is no design difference for standard fleet vehicles that are electric other than the addition of "Electric Vehicle" as text.

Set the text in all caps in St Ryde Medium (colour – Night Blue) in one or two lines and place in a suitable and visible location on the vehicle.

ELECTRIC VEHICLE ELECTRIC VEHICLE











Examples

3. DESIGN SYSTEM 3.12 **VEHICLE LIVERY**

ALTERNATIVE LIVERY OPTIONS

1 CAMPAIGN ELECTRIC VEHICLES

On campaign vehicles the ESB blue blend can appear on the base of the vehicle below the Energy Wave on the sides of the vehicle to increase visual impact and help differentiate it from a standard fleet vehicle.

This example also shows how the Energy Wave can be *cropped for impact*. Ensure the 'twist' is still visible.

2 CORPORATE ELECTRIC VEHICLE

The sustainability message of certain Electric vehicles can be emphasised by reversing the Energy Wave as shown and increasing its scale for maximum impact. Always carry the Electric Vehicle text.

1 The Blue Blend can be applied to the base of the vehicle





2 The Energy Wave can be 'reversed'





3.13 **CLOTHING**

APPLYING THE BRANDMARK

If the print method allows, *always try* and use the full colour versions of the required brandmark.

The linear versions of the brandmarks will be used more frequenly on clothing, especially when embroidery is required.

The stacked versions are more suited to hard hats as their size can be increased for better visibility on what is a restricted print area.

APPLYING THE BRAND TO CLOTHING

When choosing clothing (including overalls, safety gear, polo shirts, fleeces) from a supplier always take into account how we can achieve a more unified brand look and feel. Colour choices for clothing should take into account our colour palette. The following colours are particularly appropriate:



Hi visibility clothing









The flat colour linear brandmark should only be used if the production method prevents the use of the full colour version.

Hard hats















Branded clothing



If the fabric and production method allow, use the full colour brandmark.



3.14 OFFICE SIGNAGE

The version of brandmark used in office locations will be determined by the material of the relevant surface.

FULL COLOUR BRANDMARK

This should be applied wherever possible with the strapline.

The brandmark can be realised most simply as a full colour vinyl print but can also be interpreted in alternative materials as long as the scale and proportion of all the elements are maintained. The 'ESB' lettering for example can be raised off the brandmarks "lozenge" shape.

ALTERNATIVE BRANDMARK VERSIONS

It is more suitable to use the linear brandmark versions on certain applications such as when applying vinyl graphics to glass.

In some instances the version without the strapline can be used (for example if replacing like-for-like glass vinyls).



Example

Shows raised lettering effect on full colour print brandmark shape.



Example

The linear version could be used for a 'cut-through' effect. This would be suitable for a single material solution.



Example

The Energy Wave can be featured but only if the wall area permits a full colour printed application.

ESB BRAND GUIDELINES





Example

Options for vinyl application on glass using the two linear versions.





Example

Like-for-like replacement vinyls for Head Office using version without strapline.

3. DESIGN SYSTEM ESB BRAND GUIDELINES

3.15 EXTERNAL SIGNAGE

ESB SITE SIGNAGE

It is recommended to have a strong brandled sign at ESB site entrances.

Wayfinding and safety signage would follow once past the entrance and on-site.

Options shown explore size, shape, budget levels and levels of information.

St Ryde should be used as the main typeface on all bespoke signage.

The Blue Blend can be applied as a printed vinyl.



Example Options for freestanding external entrance signage. Brand and title only.



Example Options for freestanding external entrance signage. Use of red as alert.



Example Options for wayfinding signage.



Example Electronic sign with safety record.



Example
Manual
safety
record sign.



Example
Standard
wall mounted
sign for outbuildings.

3. DESIGN SYSTEM 3.16 CHECKLIST

Review the following checklist when using the design system.

1	Has the appropriate brandmark and version of the Energy Wave been sized and positioned correctly for the communication?	√
2	Is the layout clean and easy to read with a clear, singular message.	V
3	Is the choice of imagery working with the copy to reflect ESB's key message and tone of voice?	V
4	Is the headline set in St Ryde all-caps and are any numbers appearing correctly in all-caps?	√